

**2.7.1 Student Satisfaction Survey (SSS) on overall institutional performance
(Institution may design the questionnaire) (results and details be provided as
weblink)**

**National Assessment and Accreditation Council (NAAC) Student Satisfaction
Survey**

Key Indicator - 2.7.1

Under Criterion II of Teaching – Learning and Evaluation

- Our Institution **K.S.R. College of Engineering** has administered Student Satisfaction Survey (SSS) in order to elicit student opinion and perspective regarding institutional environment, programs, and services.
- Survey is actually constructive criticism and is the best tool to formulate better decisions to improve and increase performance.
- The SSS survey appears to be making a genuine effort to gather feedback to improve the effectiveness of the experience for students in the institution.
- This survey includes majorly the questionnaire recommended by NAAC.
- Apart from Teaching-Learning and Evaluation aspects, the survey has included the institution infrastructural and welfare aspects too.
- Students satisfaction survey was conducted in the college.
- We have prepared Google form for Student Satisfaction Survey with certain questionnaire and uploaded in the college website and the link is <https://ksrce.ac.in/index.php/page?id=538&item=480>
- Students should fill the Student Satisfaction Survey (SSS) Google form before completing the course. At the end of every academic year Student Satisfaction Survey was consolidated.
- Our SSS was conducted through online and the forms with questions were given to the students.

[THE QUESTIONNAIRE](#)

Instructions to fill the questionnaire

- All questions should be compulsorily attempted.

- Each question has five responses, choose the most appropriate one.
- The response to the qualitative question no. 21 is student's opportunity to give suggestions or improvements; she/he can also mention weaknesses of the institute here. (Kindly restrict your response to teaching learning process only)

Guidelines for Students

NAAC (National Assessment and accreditation council) is conducting a Student Satisfaction Survey regarding Teaching – Learning and Evaluation, which will help to upgrade the quality in higher education. A student will have to respond to all the questions given in the following format with her/his sincere effort and thought. Her/his identity will not be revealed.

Following are questions for online student satisfaction survey regarding teaching learning process.

1.	<p>How much of the syllabus was covered in the class?</p> <p>4 – 85 to 100%</p> <p>3 – 70 to 84%</p> <p>2 – 55 to 69%</p> <p>1– 30 to 54%</p> <p>0 –Below 30%</p>
2.	<p>How well did the teachers prepare for the classes?</p> <p>4 –Thoroughly</p> <p>3 – Satisfactorily</p> <p>2 – Poorly</p> <p>1 – Indifferently</p> <p>0 – Won't teach at all</p>
3.	<p>How well were the teachers able to communicate?</p> <p>4 – Always effective</p> <p>3–Sometimes effective</p> <p>2 – Just satisfactorily</p> <p>1– Generally ineffective</p> <p>0– Very poor communication</p>
4.	<p>The teacher's approach to teaching can best be described as</p> <p>4– Excellent</p>

	<p>3 – Very good</p> <p>2 – Good</p> <p>1 – Fair</p> <p>0– Poor</p>
5.	<p>Fairness of the internal evaluation process by the teachers.</p> <p>4 – Always fair</p> <p>3 – Usually fair</p> <p>2 – Sometimes unfair</p> <p>1 – Usually</p>
6.	<p>Was your performance in assignments discussed with you?</p> <p>4 – Every time</p> <p>3 – Usually</p> <p>2 – Occasionally/Sometimes</p> <p>1 – Rarely</p> <p>0– Never</p>
7.	<p>The institute takes active interest in promoting internship, student exchange, field visit opportunities for students.</p> <p>4 – Regularly</p> <p>3 – Often</p> <p>2 – Sometimes</p> <p>1 – Rarely</p> <p>0– Never</p>
8.	<p>The teaching and mentoring process in your institution facilitates you in cognitive, social and emotional growth.</p> <p>4 – Significantly</p> <p>3 – Very well</p> <p>2 – Moderately</p> <p>1 – Marginally</p> <p>0– Not at all</p>
9.	<p>The institution provides multiple opportunities to learn and grow.</p> <p>4 – Strongly agree</p> <p>3 – Agree</p> <p>2 – Neutral</p>

	<p>1 – Disagree</p> <p>0– Strongly disagree</p>
10.	<p>Teachers inform you about your expected competencies, course outcomes and programme outcomes.</p> <p>4 – Every time</p> <p>3 – Usually</p> <p>2– Occasionally/Sometimes</p> <p>1 – Rarely</p> <p>0– Never</p>
11.	<p>Your mentor does a necessary follow-up with an assigned task to you.</p> <p>4 – Every time</p> <p>3 – Usually</p> <p>2 – Occasionally/Sometimes</p> <p>1 – Rarely</p> <p>0 – I don't have a mentor</p>
12.	<p>The teachers illustrate the concepts through examples and applications.</p> <p>4 – Every time</p> <p>3 – Usually</p> <p>2 – Occasionally/Sometimes</p> <p>1– Rarely</p> <p>0 – Never</p>
13.	<p>The teachers identify your strengths and encourage you with providing right level of challenges.</p> <p>4 – Fully</p> <p>3 – Reasonably</p> <p>2 – Partially</p> <p>1 – Slightly</p> <p>0– Unable to</p>
14.	<p>Teachers are able to identify your weaknesses and help you to overcome them.</p> <p>4 – Every time</p> <p>3 – Usually</p> <p>2 – Occasionally/Sometimes</p> <p>1 – Rarely</p>

	0 – Never
15.	<p>The institution makes effort to engage students in the monitoring, review and continuous quality improvement of the teaching learning process.</p> <p>4 – Strongly agree 3 – Agree 2 – Neutral 1 – Disagree 0 – Strongly disagree</p>
16.	<p>The institute/ teachers use student centric methods, such as experiential learning, participative learning and problem solving methodologies for enhancing learning experiences.</p> <p>4 – To a great extent 3 – Moderate 2 – Some what 1 – Very little 0 – Not at all</p>
17.	<p>Teachers encourage you to participate in extracurricular activities.</p> <p>4 – Strongly agree 3 – Agree 2 – Neutral 1 – Disagree 0 – Strongly disagree</p>
18.	<p>Efforts are made by the institute/ teachers to inculcate soft skills, life skills and employability skills to make you ready for the world of work.</p> <p>4 – To a great extent 3 – Moderate 2 –Some what 1 – Very little 0 – Not at all</p>
19.	<p>What percentage of teachers use ICT tools such as LCD projector, Multimedia, etc. while teaching.</p> <p>4 – Above 90% 3 – 70 – 89% 2 – 50 – 69%</p>

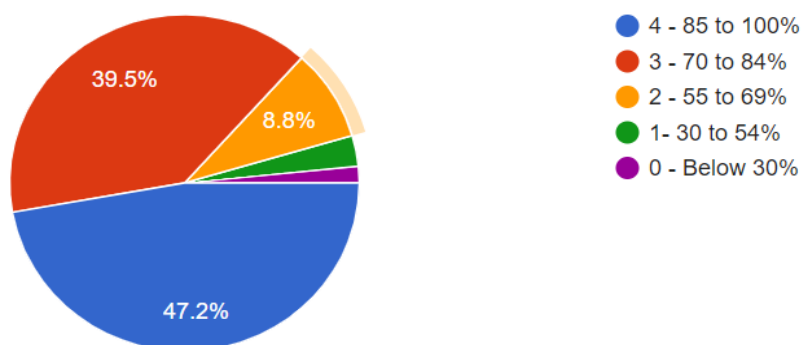
	<p>1 – 30 – 49%</p> <p>0 – Below 29%</p>
20.	<p>The overall quality of teaching-learning process in your institute is very good.</p> <p>4 –Strongly agree</p> <p>3 – Agree</p> <p>2 – Neutral</p> <p>1 – Disagree</p> <p>0 – Strongly disagree</p>
21.	<p>Give three observation / suggestions to improve the overall teaching – learning experience in your institution.</p> <p>a)</p> <p>b)</p> <p>c)</p>

RESULTS AND DETAILS

The result of the Student Satisfaction Survey is shown in the form of Pie chart below.

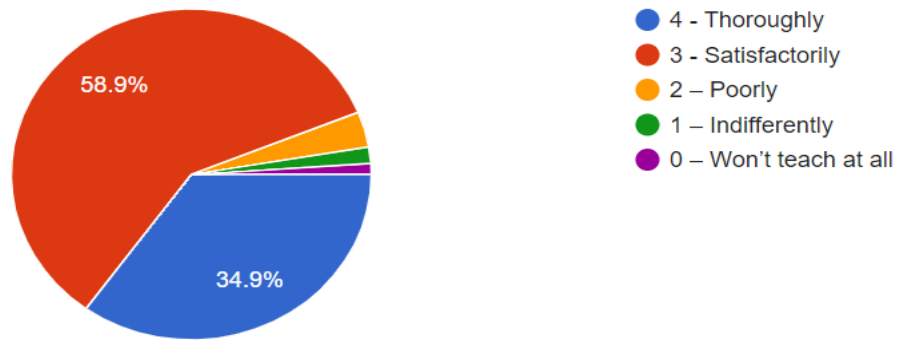
1. How much of the syllabus was covered in the class?

375 responses



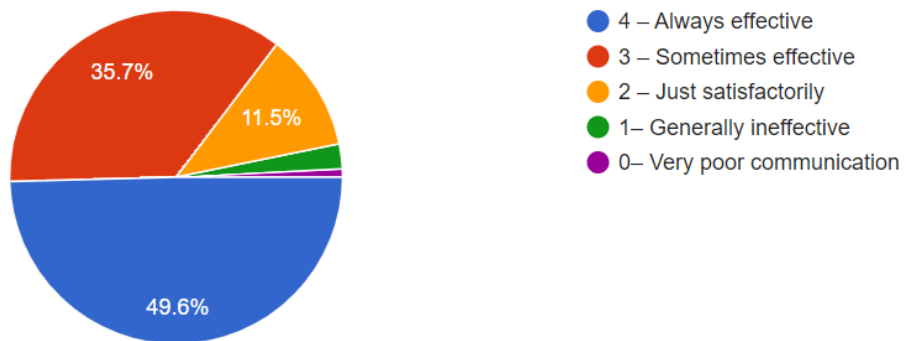
2. How well did the teachers prepare for the classes?

375 responses



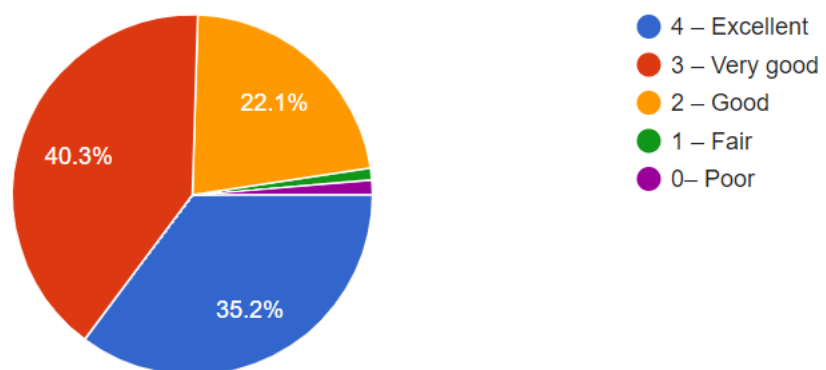
3. How well were the teachers able to communicate?

375 responses



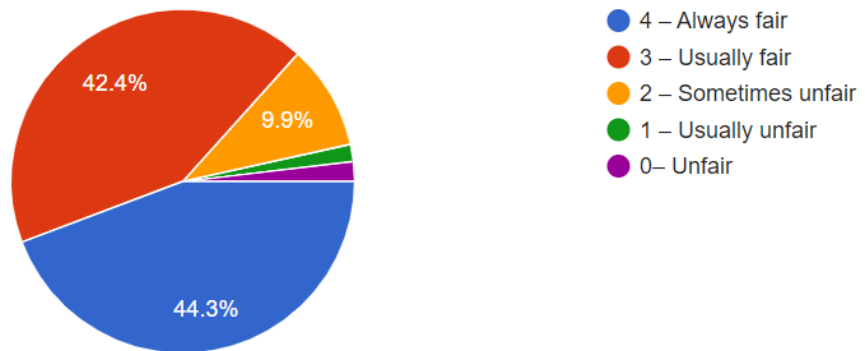
4. The teacher's approach to teaching can best be described as

375 responses



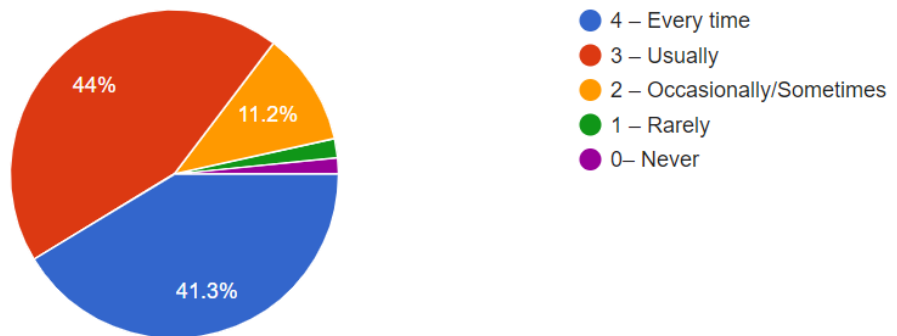
5. Fairness of the internal evaluation process by the teachers

375 responses



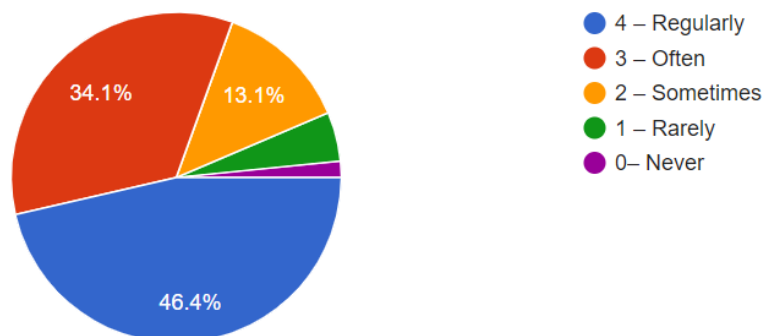
6. Was your performance in assignments discussed with you?

375 responses



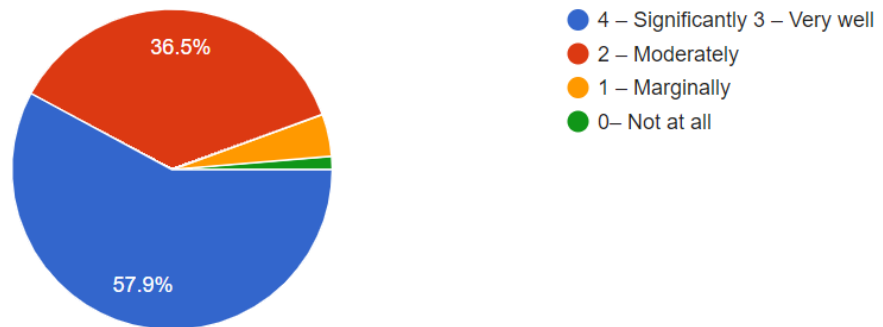
7. The institute takes active interest in promoting internship, student exchange, field visit opportunities for students.

375 responses



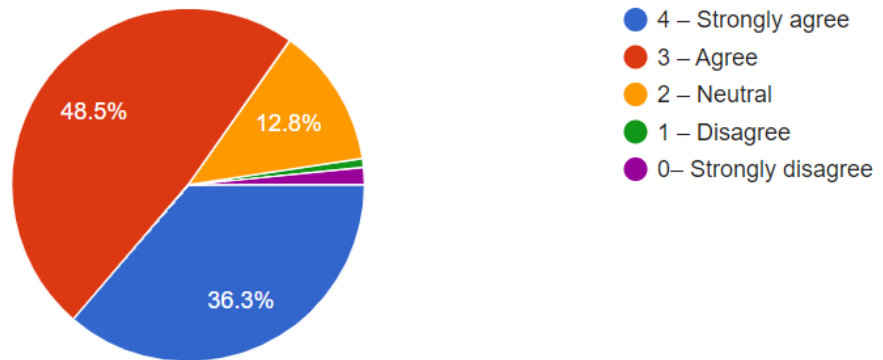
8. The teaching and mentoring process in your institution facilitates you in cognitive, social and emotional growth.

375 responses



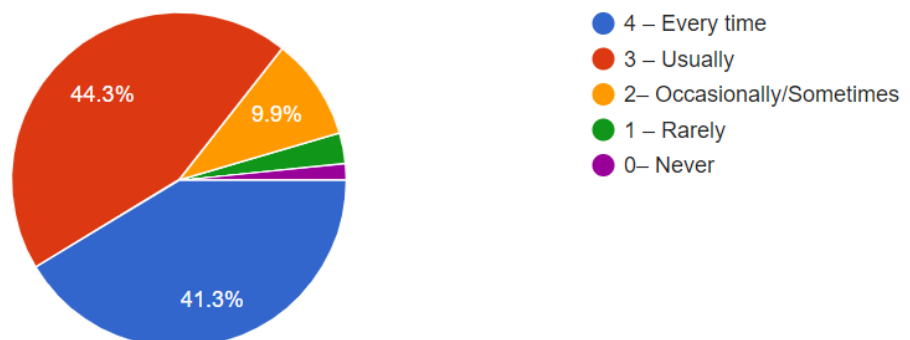
9. The institution provides multiple opportunities to learn and grow.

375 responses



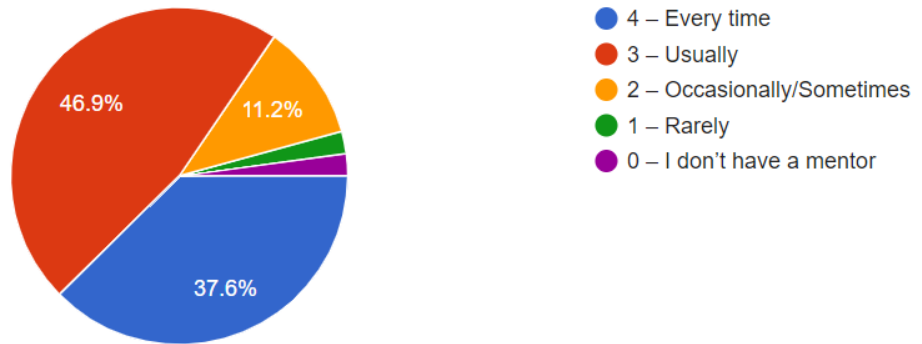
10. Teachers inform you about your expected competencies, course outcomes and programme outcomes.

375 responses



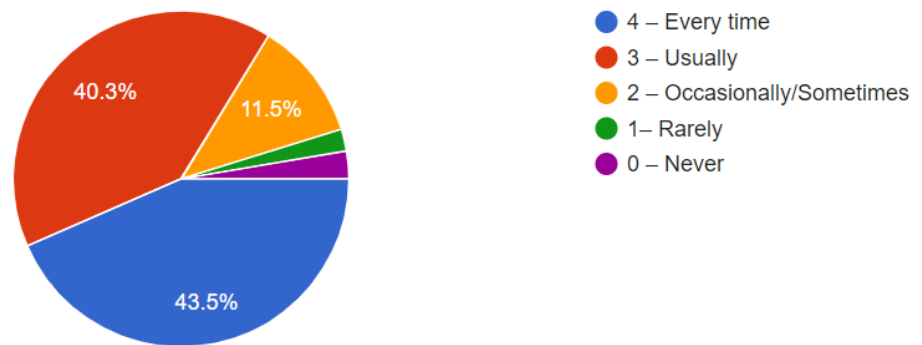
11. Your mentor does a necessary follow-up with an assigned task to you.

375 responses



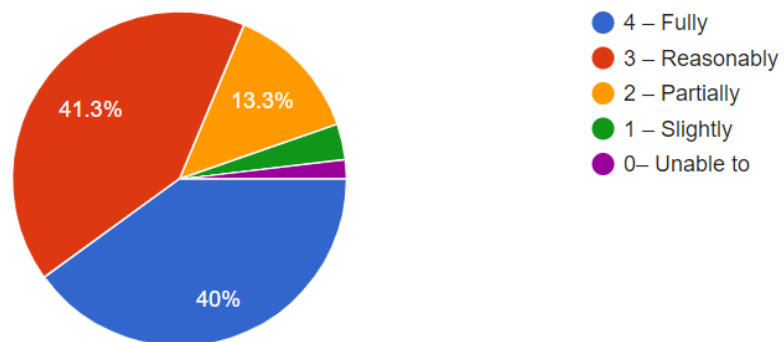
12. The teachers illustrate the concepts through examples and applications.

375 responses



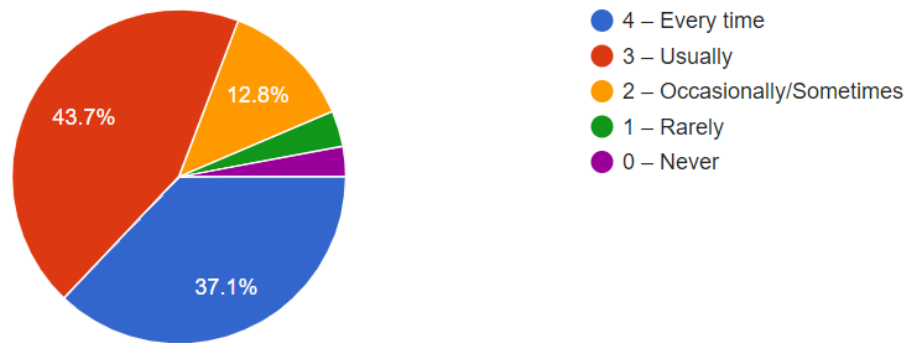
13. The teachers identify your strengths and encourage you with providing right level of challenges.

375 responses



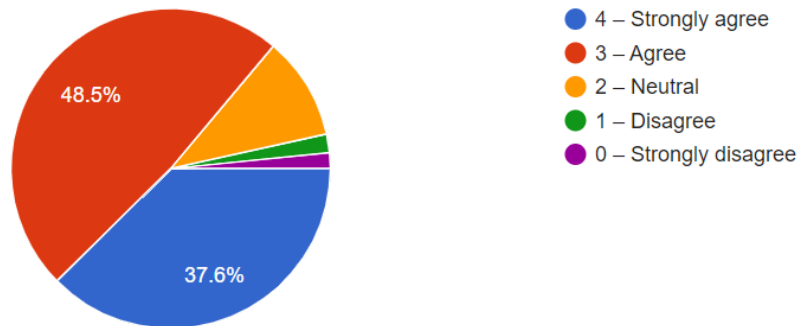
14. Teachers are able to identify your weaknesses and help you to overcome them.

375 responses



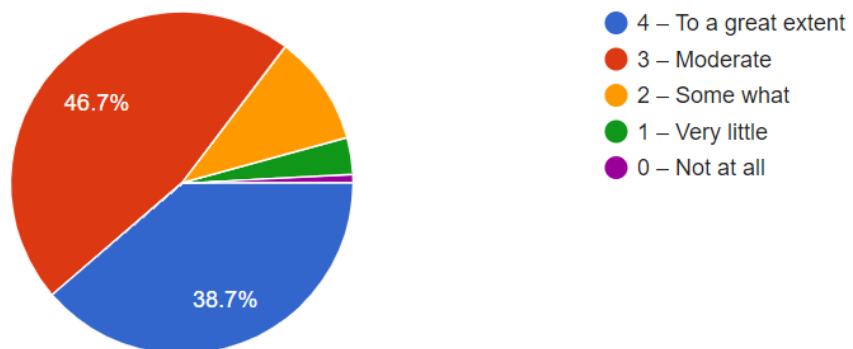
15. The institution makes effort to engage students in the monitoring, review and continuous quality improvement of the teaching learning process.

375 responses



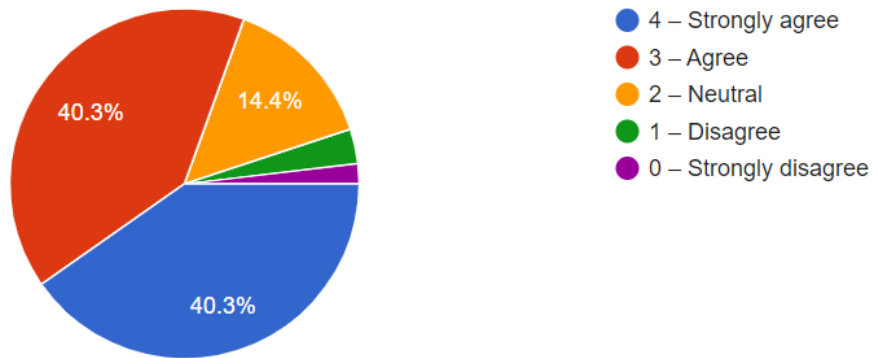
16. The institute/ teachers use student centric methods, such as experiential learning, participative learning and problem solving methodologies for enhancing learning experiences.

375 responses



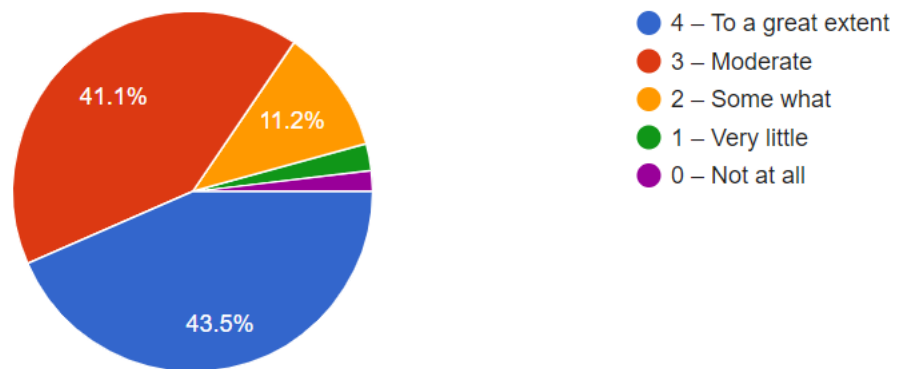
17. Teachers encourage you to participate in extracurricular activities.

375 responses



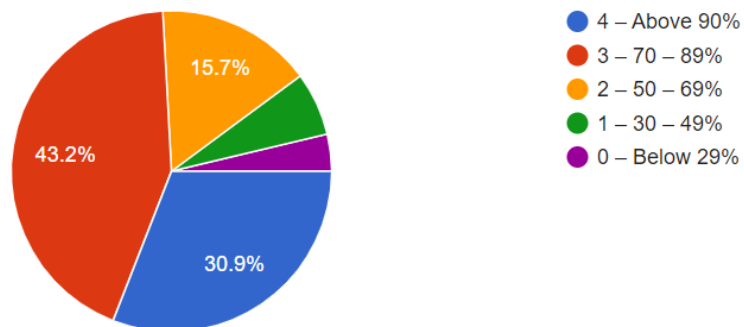
18. Efforts are made by the institute/ teachers to inculcate soft skills, life skills and employability skills to make you ready for the world of work.

375 responses



19. What percentage of teachers use ICT tools such as LCD projector, Multimedia, etc. while teaching.

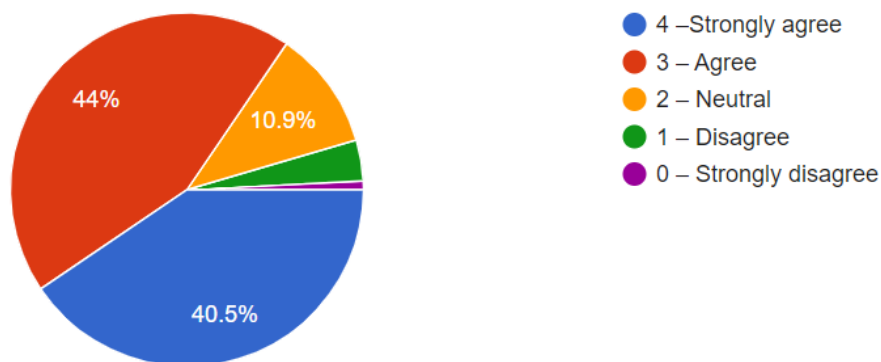
375 responses



20.

The overall quality of teaching-learning process in your institute is very good.

375 responses



21. Give three observation / suggestions to improve the overall teaching – learning experience in your institution.

1	Nil
2	NA
3	Good
4	Maintain this ..future is good
5	
6	
7	
8	
9	Need to improve teaching skill
10	
11	Good
12	
13	
	To improve the teaching level. Interact with students.
14	Teachers explain the students how to present the project the best.
15	
16	Good
17	Good
18	

19	All good.
20	good
21	Practical explanation is quite better for easy understanding...for all students
22	
23	
24	
25	1.Kindly give more project and real time problem to solve. ... 2.Courses can be more research oriented. ... 3.New technology monthly updates can be given.
26	
27	Nil
28	Good
29	Good
30	To elaborate the concept to teach in every topic
31	Offline classes Practical for all the theory subjects Hands-on training must
32	
33	
34	
35	
36	
37	
38	
39	
40	Teaching and learning very well Good institution
41	
42	
43	
44	Good
45	Very good
46	
47	Very good


48	Nil
49	Yes
50	
51	
52	NA
53	
54	Good
55	Ok
56	
57	No comments
58	
59	No Extra suggestions Needed
60	
61	
62	
63	Good
64	
65	Nil
66	All are Good
67	Very Well teaching all subject facilities. Teaching method in online Very usefull for atending tha offline exams.
68	
69	
70	No
71	
72	Nil
73	Nil
74	Ok
75	
76	Work
77	Nothing
78	
79	Friendly / good communication /
80	If it could reach all level of the students to teach like more slowly not like snail, like

	what's the point that holds innit ,yes of course learning or teach through online case is not easy but it will
81	
82	
83	Nil
84	
85	Nil
86	Having physical classes
87	
88	
89	Overall teaching is good
90	They always supported us in every way to learn our knowledge
91	
92	NOT
93	Good
94	Little bit
95	
96	
97	Good Teaching
98	We can focus more on.... 1) Practical based learning's 2) Focus should be more on teaching updated technologies in field 3) Every weekends there should be Library sessions where the focus should be only on competitive exams like GATE, IES
99	Staffs are good understanding of the students
100	No
101	
102	Nil
103	Try to understand a student situation , Don't judge student by they outfit.
104	
105	Excellent
106	Yes
107	Good
108	Outstanding

109	
110	Nothing
111	Not bad 👍
112	
113	Very good no comments sir
114	Practical teaching is the best way to improve our knowledge
115	No
116	Not bad
117	Need improvement in department wise
118	No
119	Super
120	good
121	
122	
123	<ol style="list-style-type: none"> 1. Introduce some new course to the institutions then students like to choose there carrier, Don't repeat same courses, If you repeat same courses, less job opportunities in the industry so change the courses 2. Change facility in some departments, I mean subject related facilities, 3. Improve Placement offers, 4. Keep Time Table Management, Time to take classes by Responsible faculties,
124	
125	No need of online I prefer offline
126	Good
127	Good
128	
129	
130	
131	
132	to guide to learn
133	Good
134	
135	Good
136	Good
137	None

138	1.Improve learning process to students 2.Use LCD projector while teaching 3.Communicate to students regularly
139	Teach more to students, give extra time for extra activities and need counseling or meeting with students once a month.
140	Nothing
141	
142	
143	Well done
144	
145	
146	Good
147	
148	Yes
149	Super
150	No
151	Good
152	
153	
154	Good
155	
156	To inform the every schedule and program to approach before the day and time
157	Nil
158	Good
159	
160	Very good
161	Good
162	
163	
164	Good
165	Super institutions
166	-nil-
167	
168	good

169	
170	Good
171	Everything is good...
172	Very good
173	No queries
174	
175	Nil
176	
177	Can be more in depth knowledge..
178	Can be more in depth..
179	
180	
181	Interaction with the students
182	Behave kind with students
183	Nothing
184	
185	Good
186	100
187	Nil
188	NOTHING
189	
190	
191	Good Teaching
192	98
193	Nil
194	Good
195	
196	
197	Very good
198	-
199	Very good
200	Must be good at teaching
201	Teach Laboratory classes properly and Control the Students activities in Laboratory
202	

203	None
204	Good
205	1.Communicate to students with friendly manner 2.teach overall learning platform not only institutions
206	Nice learning
207	Good
208	Good performance
209	Very very good performance... 5 
210	Good teaching
211	
212	Good
213	
214	
215	
216	All the progress was good
217	Very good teaching in all formats
218	Good
219	
220	No
221	Nil
222	
223	
224	Very Good,It was very Helpful to my growth
225	
226	No
227	Good
228	Good
229	Good
230	good
231	
232	Good
233	
234	Super
235	

236	
237	Good
238	Good
239	Very good
240	
241	
242	
243	Good
244	Good
245	Good
246	Visual communication in class room.
247	Continuous observation
248	
249	
250	No suggestions overall good
251	All nice. Nothing can be more. This is enough to teaching to students. Students will go through the key points as of you said.
252	Hands on training Practical classes Current trend technology
253	No comments
254	
255	Nil
256	
257	
258	
259	
260	They have to improve the knowledge wise
261	
262	Good
263	
264	
265	Good
266	

267	No
268	Good
269	
270	Agree it's satisfied
271	1. Try to teach more in practical. 2. Students and teachers Weekly once discussion 3. Motivational speech to students.
272	Nothing
273	Very good teaching
274	More online class You some subject notes Student teacher interaction
275	Good
276	Nil
277	Nil
278	No
279	NIL
280	Nothing
281	Smart classes, improve computer lab, Extra courses
282	1. use smart classes 2. improve computer lab 3. provide extra courses in College
283	NIL
284	Smart class Computer lab
285	
286	
287	Very Good
288	
289	1.To tie up with MNC companies and give a internship opportunities to us. 2. To create a relationship with placement cell to the students for their creating their placement opportunities
290	Good
291	
292	Nothing

293	GOOD TEACHING
294	Good
295	
296	Good for education
297	Good
298	Very good
299	Very good
300	Super
301	Good
302	Nothing
303	1) Facilities must stop showing partiality among students 2) Grading is sometimes unfair 3) In placement related activities everyone should be treated equally
304	No comments
305	Teaching Explanation In Tamil Language Also
306	Everything was fine... But teachers need to be more friendly with students... Some students take advantage but not many... Teachers are expressing like the mistake was done by all the students... Eg: If some students take leave without permission, teachers are scold the presented students without any reason... This is not only in our institution but in all, I don't know why...
307	Nil
308	No
309	No
310	Nun
311	Excellent
312	Overall good
313	Good
314	Good
315	Good
316	Good
317	Good
318	Ntg
319	Good

320	Excellent
321	Good
322	
323	
324	As better at it's
	<p>1) Kindly give more project and real time problem to solve. Industrial problem statements may be given as assignment.</p> <p>2) Courses can be more research oriented. Kindly provide elective course based on the willingness even though less strength.</p> <p>3) New technology monthly updates can be given. Activity based learning may be implemented.</p> <p>4) Many competitions can be conducted and more informative seminars, lecture by an expert required.</p>
325	5) More emphasis on skill based learning and promoting entrepreneur skill needed.
326	
327	Good
328	Nil
329	All are good
330	Good
331	
332	
333	
334	
335	
	Use better graphics and visual media to engage students well.
336	Better graphics and colors arouse the interest and desire to learn among students. ...
337	
338	
339	Offline class,easy methods to teach,board teaching.
340	
341	Good
342	Teaching lesson in visual and video easily understand to student
343	Nothing
344	

345	Yes
346	Nil
347	
348	Thank you.
349	Good
350	Good
351	
352	Improve technical teaching
353	
354	No
355	-
356	
357	Good
358	Excellent
359	
360	Very good teaching
361	
362	
363	Be equal with all students, don't be partial Treat every one Equal .And That's what we need
364	
365	Good
366	
367	
368	Good
369	-
370	
371	
372	My college is such a smoothing environment. It is a great place to grow knowledge.
373	Good
374	
375	1) Teachers must prepare for teaching 2) Interact with Students during teaching

